



Pay.gov Factsheet

CMS Partners with Treasury Department. In an effort to streamline collections of the Medicare application fee for providers and suppliers that currently are or plan to dually participate in the Medicare and Medicaid programs, CMS will be making available payment through the Treasury Department's Pay.gov website.

History. Pay.gov was developed to meet the U.S. Department of the Treasury Financial Management Service (FMS) commitment to electronic collections processing using Internet technologies. Launched in October 2000, Pay.gov is a secure government-wide collection portal. The application is web-based, allowing customers to access their accounts from any computer with Internet access. Pay.gov provides a suite of services which allow agencies to obtain and process collections in an efficient and timely manner. Pay.gov helps federal agencies reduce the number of paper transactions and supports electronic transaction processing over the Internet.

Section 508 Compliance. The Pay.gov web site is best viewed at 1024 X 768 resolution using Internet Explorer 6.0 or higher. For accessibility purposes, it has been designed to function best when using the latest version of the JAWS® for Windows screen reader in conjunction with Internet Explorer.

Payment Processing Availability. Users may submit payments through Pay.gov twenty-four hours a day, seven days a week, including holidays; however ACH (direct debit) payment processing follows the Federal Reserve holiday schedule.

Application Security. Pay.gov's security plan meets all FISMA (Federal Information Security Act) requirements and the business risk assessment is reviewed annually. It also complies with the Federal Information Processing Standard (FIPS) 140-2. All sensitive data stored within Pay.gov is encrypted and all communication between Pay.gov and agencies is transmitted over Secure Sockets Layer (SSL) connections.

System Availability. Pay.gov is available 24 hours a day other than during its maintenance window, which is from 2:00 a.m. to 6:00 a.m. eastern time every Sunday morning. During the maintenance window, Pay.gov may or may not be available depending on the requirements of the scheduled maintenance.